These resources may be helpful in addressing your concerns:

- **Bias or Hate Reporting** (https://doso.students.wisc.edu/bias-or-hate-reporting/)
- **Graduate Assistantship Policies and Procedures** (https://hr.wisc.edu/policies/gapp/#grievance-procedure)
- **Hostile and Intimidating Behavior Policies and Procedures** (https://hr.wisc.edu/hib/)
- **Office of the Provost for Faculty and Staff Affairs** (https://facstaff.provost.wisc.edu/)
- **Dean of Students Office** (https://doso.students.wisc.edu/) (for all students to seek grievance assistance and support)
- **Employee Assistance** (http://www.eao.wisc.edu/) (for personal counseling and workplace consultation around communication and conflict involving graduate assistants and other employees, post-doctoral students, faculty, and staff)
- **Employee Disability Resource Office** (https://employeedisabilities.wisc.edu/) (for qualified employees or applicants with disabilities to have equal employment opportunities)
- **Graduate School** (https://grad.wisc.edu/) (for informal advice at any level of review and for official appeals of program/departmental or school/college grievance decisions)
- **Office of Compliance** (https://compliance.wisc.edu/) (for class harassment and discrimination, including sexual harassment and sexual violence)
- **Office of Student Conduct and Community Standards** (https://conduct.students.wisc.edu/) (for conflicts involving students)
- **Ombuds Office for Faculty and Staff** (http://www.ombuds.wisc.edu/) (for employed graduate students and post-docs, as well as faculty and staff)
- **Title IX** (https://compliance.wisc.edu/titleix/) (for concerns about discrimination)

Students should contact the department chair or program director with questions about grievances.

**Grievance Procedures**

Students who feel that they have been treated unfairly have the right to a prompt hearing of their grievance. Such complaints may involve course grades, classroom treatment, advising, various forms of harassment, or other issues. Any student or potential student may use these procedures.

- The student should speak first with the person toward whom the grievance is directed. In most cases, grievances can be resolved at this level.
- Should a satisfactory resolution not be achieved, the student should contact the program’s Grievance Advisors: the Director of Graduate Studies or the GLE Program Director (see contact box) to discuss the grievance.

If the student prefers to talk with someone outside of the GLE program, contact:

**CoE Assistant Dean for Graduate Affairs.**

The Assistant Dean for Graduate Affairs (engr-dean-graduateaffairs@engr.wisc.edu) provides overall leadership for graduate education in the College of Engineering (CoE), and is a point of contact for graduate students who have concerns about education, mentoring, research, or other difficulties.

- The Grievance Advisor is responsible for facilitating any complaints or issues of students. The Grievance Advisor first attempts to help students informally address the grievance prior to any formal complaint. Students are also encouraged to talk with their faculty advisors regarding concerns or difficulties if necessary. University resources for sexual harassment concerns can be found on the UW Office of Compliance website and are included in the next section.
• If the issue is not resolved to the student’s satisfaction the student can submit the grievance to the Grievance Advisor in writing, within 60 calendar days of the alleged unfair treatment.
• On receipt of a written complaint, a faculty committee will be convened by the Grievance Advisor to manage the grievance. The program faculty committee will obtain a written response from the person toward whom the complaint is directed. This response will be shared with the person filing the grievance.
• The faculty committee will determine a decision regarding the grievance. The Grievance Advisor will report on the action taken by the committee in writing to both the student and the party toward whom the complaint was directed within 15 working days from the date the complaint was received.
• At this point, if either party (the student or the person toward whom the grievance is directed) is unsatisfied with the decision of the faculty committee, the party may file a written appeal. Either party has 10 working days to file a written appeal to the College.
• Documentation of the grievance will be stored for at least 7 years. Significant grievances that set a precedent will be stored indefinitely.

The Graduate School has established policies governing student conduct, academic dishonesty, and sexual and racial harassment. The Graduate School also has procedures for students wishing to appeal a grievance decision made at the college level. These policies are described in the Academic Guidelines.

OTHER
n/a